Warranty Agreement

1-YEAR LIMITED WARRANTY ON miniDOT HARDWARE

Precision Measurement Engineering, Inc. (PME) warrant that the miniDOT shall be free of defects in workmanship and materials, under normal use, for a period of one year from the date of shipment. This warranty is made only to the original purchaser. In the event a miniDOT covered by this warranty fails to operate according to our published specifications, return it freight pre-paid to PME or an authorized Service Provider. PME will repair the unit at no charge to the customer, and bear the cost of return shipment. Carefully pack all components, as the customer is responsible for any freight damage.

PME makes no warranty, either expressed or implied, that the sensor will be operable after they are exposed to adverse environmental conditions, such as bio-fouling, oil fouling, freezing temperatures or others.

This warranty is void if, in our opinion, the miniDOT has been damaged by accident, mishandled, altered, or repaired by the customer, where such treatment has affected its performance or reliability. In the event of such treatment by the customer, costs for repairs plus two-way freight costs (no COD shipments will be accepted) will be borne by the customer. In such cases, an estimate will be submitted for approval before repair work is started. Items found to be defective should be returned to PME carefully packed, as the customer will be responsible for freight damage.

Incidental or consequential damages or costs incurred as a result of the product malfunction are not the responsibility of PME.